

**Erika Falconi**  
Lead Bilingual CareNavigator  
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Erika Falconi is the Lead Bilingual CareNavigator at PASCO, where she excels in advocating for Spanish-speaking families and assisting them in accessing the care they need. With a robust background in client education and support, Erika is dedicated to helping families find the best fit for their care requirements.

Previously, Erika served as the Bilingual Training Coordinator at Consumer Direct, where she played a crucial role in helping families understand and navigate the CDASS (Consumer Directed Attendant Support Services) program. Her experience in this role has equipped her with the expertise to guide families through the complexities of accessing and managing care services.

At PASCO, Erika continues her mission to support families and community partners, ensuring they receive the education and resources necessary for optimal care. Her commitment to fostering a supportive environment for Spanish-speaking families has made her an invaluable asset to the PASCO team.