Alliance Summit

Bonnie Silva, Director
Colin Laughlin, Deputy Director
Amanda Lofgren, Case Management & Quality
Performance Division Director

Office of Community Living



Agenda

- Year End Recap Successes from last Fiscal Year
- What's Next Priorities for this Fiscal Year

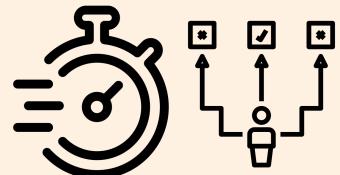
- Office of Community Living Updates
 - American Rescue Plan Act- Home & Community Based Services Updates
 - Department of Justice Updates
 - Program Updates

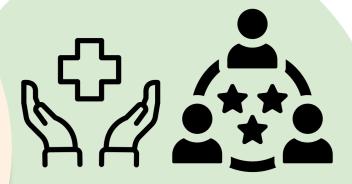
Future State of LTSS



High Quality Services
Available In The Location
That Meets People's Needs
And Desires

Streamlined Access And
Ease Of Ongoing
Navigation Of System and
Services





Strong, High Quality
Network Of Providers With
a Skilled Workforce

Looking Back At Our Successes

* Much needed support for Direct Care Workers

Transformational ARPA Spending Plan Approval

★ 500 New DD Waiver Enrollments

CMS Approval of Final Settings Rule State Transition Plan, Rule Codified in CO

\$5 Mil Additional MFP Grant Funding



Looking Back At Our Successes

Unprecedented rate increases for HCBS

Program growth in community-based programs (most significant growth in programs for people with the most complex needs)

Becoming a national leader in Electronic Visit Verification (EVV)



Office of Community Living FY22/23 Priorities

American Rescue Plan Act Home & Community Based Services

Successfully launch & monitor all 63 Home & Community Based initiatives



Federal Compliance

Lead cross-agency efforts to remediate the Department of Justice findings



Case Management Redesign

Implement case
management redesign to
ensure a high performing
case management
system



Direct Care Workforce

Execute actions to address the critical staff shortages; including the implementation of wage increases, training, & new technologies



Skilled Nursing Facilities

Create a plan to transform the nursing home industry and provider to ensure sustainability and quality



American Rescue Plan Act:

Section 9817 Home & Community Based Services Updates

ARPA HCBS By the Numbers

10% Enhanced FMAP from April 1, 2021 - Dec. 31, 2024 resulting in:

63 Projects

12 Grant & Pilot Projects Approx. \$100M

4,000+

total attendance at ARPA Stakeholder Engagement Opportunities \$530M reinvestment

90% Directly benefiting the community *3.5% Admin

28 months left to spend it End date: Dec 31, 2024

24,081

page views on the ARPA webpage

ARPA HCBS Spending Progress

	Item	Total Committed	Expenditure	Encumbered
FY21/22				
	Admin (Contracts, FTE, & Grants)	\$5,565,844	\$3,083,963	\$2,481,881
	Estimated Increases to Services	\$82,431,831	\$82,431,831	\$0
FY22/23*				
	Admin (Contracts, FTE, & Grants)	\$6,971,488	\$392,223	\$6,579,265
	Estimated Increases to Services	\$11,909,276	\$11,909,276	\$0
	TOTAL:	\$106,878,439	\$97,820,293	\$9,061,146

^{*}Through July 2022



ARPA Current & Upcoming Grant Opportunities

Open Grant Solicitations:

- Connect Case Management Agencies to Admission,
 Discharge, & Transfer Data Pilot
- Innovative Models of Care Grant

To Be Released Soon:

- Respite Care Grant
- Behavioral Health Transition Supports Grant
- Digital Transformation & EHR Upgrades

Learn More: https://hcpf.colorado.gov/arpa/arpa-grant-opportunities



Latest ARPA Newsletter!

Be sure to stay up-to-date with the latest information, opportunities for funding & ways to engage through the ARPA Newsletter & the ARPA Website!

August 202

ARPA Project Pulse Newsletter



This month we will be featuring projects from the category of <u>improve Access to HCBS For Underserved Populations</u>. The Department has identified several underserved populations in HCBS programs, including individuals with disabilities living on tribal lands, those who identify as Black, Indigenous, and People of Color (BIPOC), and individuals with behavioral health needs. As a state focused on meeting the needs of all Coloradans, ensuring access across populations through disability and culturally competent, whole-person care is a key priority for the Department. The projects in this category highlight the need and begin to offer the state pathways toward long-term solutions benefiting often overlooked populations who need support. We hope that you learn about a new project to engage with or share with your networks.

We wish everyone a relaxing and enjoyable upcoming Labor Day holiday. We encourage you to use this time to rest, reflect back on the hard work that all stakeholders and Department staff have put into ARPA projects thus far, and get ready for an even busier upcoming fall and winter as projects begin to pick up speed. Thank you!

~ The ARPA Team

Announcements

Newly Released Grant:

- 6.13 Connect Case Management Agencies to Admission, Discharge, and Transfer
 Data Pilot
- 4.01 Innovative Models Care Residential Innovation Grant

Upcoming Grant Releases:

- 2.01 Behavioral Health Transition Support Grant
- 4.08 Respite Care Grant

New Health Programs Office (HPO) Strategic Outcomes Divisions Director

The ARPA Team is thrilled to begin working with Rodrick Prayer in his new role as Strategic Outcomes Division Director within HPO.

From Rodrick:



Federal Compliance & Innovation

Department of Justice Findings

- Provide information to prevent unnecessary institutionalization
- Provide effective transition services
- Expand access to the community based service system
- Increase access to integrated housing

DOJ Findings Timeline



PROOF FindingsMarch 2022

Initial Stakeholder Engagement & Internal Workgroups

April & May 2022



Broad Stakeholder Engagement Sept.-Nov. 2022

HB 22-1302 Passed May 2022



Work with DOJ

Until agreement reached



The Future

The Department will continue to come back to stakeholders as more information becomes available and when it's time to implement strategies

Potential Ideas Identified
July 2022

We are here



DOJ Stakeholder Meetings

Meeting Title	Meeting Date	Time	Target Audience
Transition Stakeholder Advisory Council: Kick Off	September 1, 2022	2:30-4:30pm	All Stakeholders
Disability, Older Adult, & Advocacy Community: Monthly Stakeholder Webinar	September 15, 2022	9:30-10:30am	Advocates and members
Providers Monthly Stakeholder Webinar	September 15, 2022	3:30-4:30pm	All HCBS Providers
Nursing Facility Advisory Council	September 21, 2022	3-4:30pm	Nursing Facility Providers
Bi-Monthly Case Management Redesign Meeting: Community Centered Boards	September 22, 2022	10-11am	Community Centered Board
Bi-Monthly Case Management Redesign Meeting: Single Entry Points	September 22, 2022	11-12pm	Single Entry Point
Transition Stakeholder Advisory Council: Summary and Wrap Up	November 3, 2022	2:30-4:30pm	All Stakeholders

https://hcpf.colorado.gov/OCL-stakeholder-engagement



Settings Final Rule Extensions



Final Settings
Rule Goes Into
Effect

<u>5 years</u> to come into compliance



CMS Issues Extension to March 2022

8 years to come into compliance





CMS Issues Extension to March 2023



<u>9 years</u> to come into compliance





Settings Final Rule Next Steps

The schedule for implementing the HCBS Settings Final Rule is set forth in the Statewide Transition Plan (STP). Key upcoming deadlines are in effect and include:

Milestone	Completed By
The Colorado Department of Public Health & Environment (CDPHE) will complete verification of updated Provider Transition Plans (PTPs)	September 14, 2022 (for residential settings) and October 14, 2022 (for nonresidential settings)
HCPF will send provisional notices to providers that have settings determined to be noncompliant, as well as to individuals receiving services at these settings (and/or guardians and any other legally responsible parties) via their case managers	September 21, 2022 (for residential settings) and October 21, 2022 (for nonresidential settings)
HCPF will complete informal reconsideration of settings and send final notices to providers and individuals, beginning the individual transition process where necessary	November 17, 2022 (for residential settings) and December 16, 2022 (for nonresidential settings)
End of transition period, with termination of Medicaid HCBS funding at noncompliant settings	March 17, 2023

Program Updates

DD Waitlist Updates

Current timeline for people getting off the waitlist & average length:

- On average, people are on the waiting list for 6 years, as of July data
 - ☐ An individual can be put on the waitlist 4 years before their age eligible date

Challenges with getting off the waitlist:

- Provider capacity to serve the members who have been authorized for enrollment, which can delay enrollment into the waiver
 - ☐ This is compounded in rural areas
- Members with complex or co -occurring are having difficulty with find a willing and qualified provider to meet their needs, delaying enrollment further

DD Waitlist Updates

Impact of the waitlist on particular populations:

- HCPF targets 7 specific populations Homeless, Danger to Others, Danger to Self, MANE, Aging Caregiver, Youth transitioning from IDD waivers, & Deinstitutionalize
 - ☐ HCPF added an 8th population by for the SLS Flexibilities process
- Increase in requests for homeless situations, though often they are strictly asking for a housing resource & don't meet criteria for the DD waiver
 - A need for additional housing options in the community
- Increase in individuals experiencing behavioral health crisis & their SLS budget is insufficient to meet their needs
 - These are usually classified under danger to self/others

Case Management Redesign Framework

Policy Framework









Assessment & Support Plan Framework







Apr 23

Mar 23

Feb 23

Jun 23

May 23

Jul 23

CM Rate Analysis	CM Rate Analysis [CMA/Dept. Contractor]	Finalize CM Rate Analysis [Dept. Contractor]	Review Rate Structure [HCF	PF / CMAs]		
CMA Quality Metric Development		Draft CM Metrics for CMAs [HCPF] (HCPF / CMAs]	M Data Relevant to CM Metrics [HCPF] CMA Input on CM Metrics & Revised Contract Language [HCPF / CMAs]	1		
CMA Training & Development	CMA LMS Development [HCPF/ Stakeholders]	Care & Case Management Tool Training [CMAs]				Begin New CMA Training Support [HCPF / CMAs]
Federal Approval		Determine Waiver & State Plan Needed [HCPF]	Changes Waiver & SPA Public Comment [Stakeholders] s for SPA/Waivers 10/10/22 Waiver & SPA Public Comment [Stakeholders]	Final Approval of Waivers / SPA [HCPF]	CMS Review & Approval of Waive [CMS / HCPF]	SPA/Waivers Effective 7/1/23
Rule & Regulation Updates	CM / Waiver Rule & Regulation Draft [HCPF]	Input on Rule & Regulation Draft Updates [HCPF / Stakeholders]	Public Comment [Stakeholders]	Revised Rules Drafted [HCPF]	Medical Services Board Review & Approval [MSB]	Rules Effective 7/1/23
New CMA Contracts	Draft New CMA Contrac	ts & RFP [HCPF]	RFP In eClearance [HCPF]	RFP Open for CMA Responses [CMAs]	CMA Awardees Notified [HCPF]	CMA Transition Begins [HCPF / CMAs]
Member Updates	Quarterly Webinar [HCPF]	Quarterly Quarte Webinar Webin [HCPF] [HCPI	var Webinar		Quarterly Webinar [HCPF]	Quarterly Webinar [HCPF]

Jan 22

Feb 22

Mar 22

Apr 22

May 22

Jun 22

Jul 22

SLS Flexibilities

- Understanding the Impact of the SLS Flexibilities
 - FY20/21- approx a dozen members approved an exception to receive additional services
 - Respite, SCC, Mentorship and Personal care were almost equally requested for the members
 - Program staff will continue to monitor the requests and approvals for exceptions to receive additional services

Workforce Updates

- Data Infrastructure Project
 - Contract with Vital Research to survey direct care workers beginning of November 2022
 - Surveys will ask specific satisfaction levels of working conditions, autonomy, work environment and overall fulfillment of being a direct support professional
 - Data will be used to support workforce initiatives, government partnerships, baseline data, and policy planning

Workforce cont.

- Standardized Core Curriculum
 - Contracting with UCCS to develop 16-20 learning modules that will provide the fundamentals for those performing personal care/homemaker services
 - The next steps for this project will be establishing the Curriculum Advisory Group, finalizing the curriculum outline, and developing the pilot implementation and monitoring plan

Workforce cont.

- Training Fund
 - RFA expected September 2022 for both the Individual and HCBS Provider Training Grants
 - Individual Grants up to \$500
 - HCBS Provider Grants up to \$100,000
 - Project ECHO is a continuing education series for BCBAs focusing on evidence-based strategies to support individuals with moderate-to-severe problem behaviors with Drs. Patrick Romani & Mat Luehring (University of Colorado School of Medicine).
 - Monthly from September 2022-February 2023

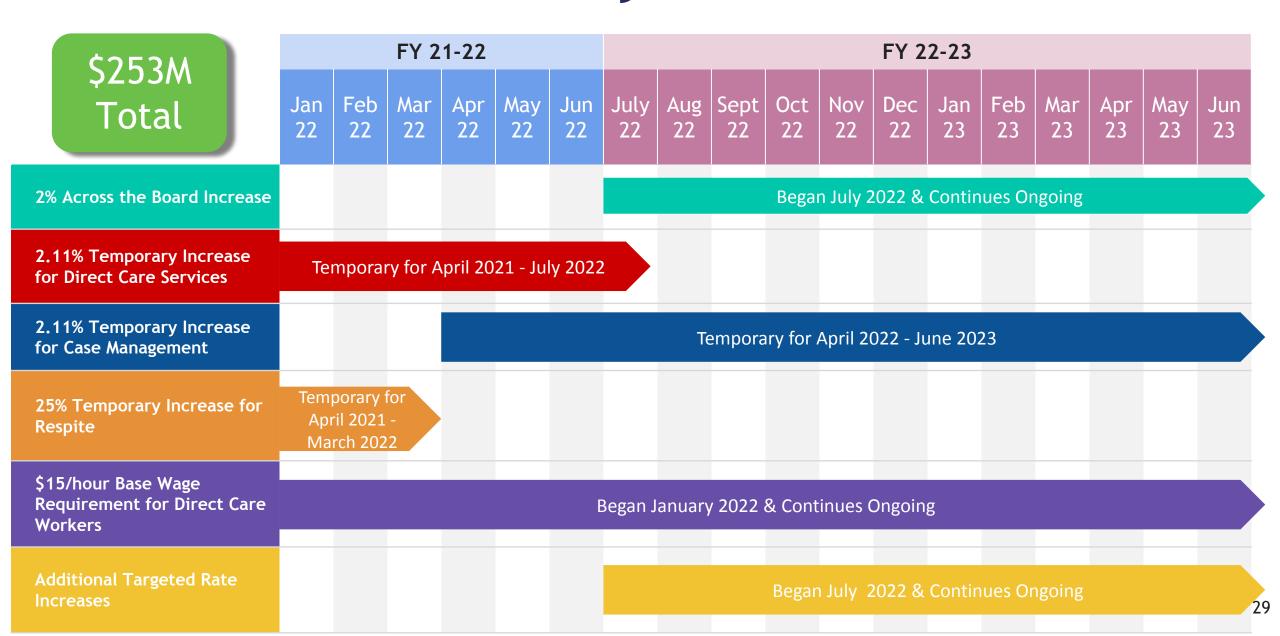
Workforce cont.

- Rural Sustainability
 - September 1st is the kick-off meeting with HMA to begin work on the heat mapping tool that will be used to identify care deserts across the state of Colorado. The heat map will also collect information on available services & resources in each region.
 - The heat map will inform the possibility of geographic modifiers that will consider regional differences, such as cost of living, distance to services, etc. It will also help identify resources & explore shared systems in our rural communities.

Rates

- The ARPA 2.11% provider rate increase ended July 31st, 2022
- The approved 2% across the board rate increase went into effect July 1st, 2022
- Visit the website for current posted rates

Home and Community Based Services Rates







Nursing Home Transformation

Post-COVID need to reimagine Nursing Facilities: Consider what clients want, their individual needs, and their safety

Challenge	Approach
Staffing Crisis	 One-time payment to relieve staffing pressure Annual supplemental payment contingent on paying at least \$15/hour
Instability of the Industry & Changing Consumer Preference and Needs	 In collaboration with stakeholders, develop a state-wide long-term sustainability plan Review and update provider reimbursement policy to prioritize quality, sustainability and fiscal stewardship methodology

Program for All Inclusive Care for the Elderly (PACE) Innovation & Leadership

Ensure quality care in an increasingly high demand program

Challenge	Approach
Lack of PACE Specific Oversight	 Engage with stakeholders to develop, analyze and recommend a PACE oversight structure
	 Establish, administer, and enforce minimum regulatory standards and rules for the PACE program
Growing Demand with Limited Insight into the Type or Quality of Services Received	 Collect encounter data from PACE organizations to understand the services being delivered Develop a pay for performance structure driven by key performance metrics