



Regional Center Updates



TEAMWORK

Coming together is a beginning... Keeping together is progress... Working together is a success.



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Office of Community
Access & Independence

Division for Regional Center Operations

Mission Statement:

The Regional Center system
delivers relevant and
innovative
approaches that support
successful outcomes for
people.



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Values:

We value people

We treat everyone with dignity

We engage expert knowledge

We promote collaboration within a
learning culture

Our purpose is impactful



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Regional Center Initiatives

Project	Values
Person Centered Organization	All
De-Escalation -MANDT	All
Quality Assurance and Performance Improvement (QAPI)	Expert Knowledge, Collaboration and Learning Culture, Impact
New Division Staff	Expert Knowledge, Collaboration, Dignity, Impact
House Meetings	Expert Knowledge, Dignity, Collaboration, People
Treatment Focus	Dignity, Impact, People
HRST/EHR	Expert Knowledge, Learning Culture, Impact



New de-escalation Approach

- Mandt
- Trainers trained
- FEI training **all** staff over the summer
- Focus heavily on verbal skills and relationship building
- Good techniques for the profile of people currently referred for regional center services



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QAPI

- QAPI meetings have been implemented in each location at each home
- Tools are being utilized
- Roll up to agency QAPI
- Next step: roll up to DRCO QAPI

House Meetings

- House meetings are happening monthly
- Tools are being utilized
- Information is being shared and DOCUMENTED!!

These processes are being reviewed and evaluated



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Treatment focus

- Previously referred to as “short term”
- Added focus on presenting concerns
- Adding expertise and knowledge to RC staff

New Division staff

- Deputy Director
- Staff Development
- BCBA
- Community Services Director



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Grand Junction Regional Center ICF and HCBS update



SB16-178
vacate
campus



CDC Decision
Re-license 2
HCBS homes



Timely
Transitions
important



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Regional Centers and CCBs

- CCB involvement prior to transitions
- The Detailed Referral Plan (DRP) and referrals from CCBs
- When and how the referrals should be sent
- Support levels
- CCB transfers
- Transition meetings and Transition Support Team



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Outcomes from Stakeholder Engagement

- Regional Centers will share the TRAT and ILD information with CCBs
- The DRP will be updated to include checkboxes
- The DRP will be given to providers when they express interest



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Outcomes from Stakeholder Engagement

- The Regional Centers will hold informal transition meetings prior the official transition meeting
- Direct care providers need to be involved throughout the process
- Transition support teams will communicate with the whole team, not just providers



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Outcomes from Stakeholder Engagement

- Regional Centers will explore ways to distribute information about people transitioning
- Regional Centers will share admission packets with new CCBs when transfers are requested
- Continue to work with CCBs and HCPF about support levels
- Ensure more consistency with the transition process



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