

DVR COVID19 Update 3.18.20

Hello Partners,

DVR wants to let you know that maintaining a safe environment for you, our clients and our staff is very important to our leadership team. Our best information resources are the sources identified by the [State Personnel Director](#), including the [CDC](#) and [CDPHE](#) websites. If you have not already, please review the information and continue to stay updated as new information is released.

The Governor has asked that all state employees work from home, avoid non-essential travel, and cancel group meetings through at least April 12th. Any customer facing offices, such as our DVR Field Offices, need to stay open with at least 1-2 employees staffing the office. What this means is that our offices will have greatly reduced staff, and many of our counselors will be working remotely during this period. Counselors and other staff will continue to hold meetings via the phone and video conference, as much as possible, or we will reschedule.

We are hoping our vendors and partners will use creative ways to provide services in this environment. Please consider:

1. Meeting with your client via phone, or video conferencing if you both have that capability
2. Providing email updates to your client when appropriate
3. Reassure clients and their families, listen, and validate their concerns
4. If a client asks about face masks, advise them that the CDC is not recommending face masks unless advised to do so by their physician or a public health authority

We'd like to share a few resources for you including this [simple one page](#) you can customize with your own information and our logo, this [memorandum](#) specific to individuals with IDD as well as this [plain language fact sheet](#) on the COVID-19 virus. As vendors and partners, you may also be interested in this [free audiobook resource](#) on Zoom video conferencing, with a specific focus for accessibility.

The people of Colorado are depending on us to empower job seekers with disabilities to work. Let's do the best job we can under these extraordinary circumstances.

Warm Regards,

DVR Staff and Leadership

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 - [Happy 100th Birthday, VR!](#)

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